

Public Employment Retirement System in the U.S.

Increase speed by 30% Improve ROI by 25%



Streamline testing process

"We have been using QMetry Test Management tool since 2019. One thing that we immensely admire about the QMetry's team is their unparallel support system. The speed of response is super quick, and the documentation is very useful to us. It brings great value for our teams which help us to solve problems quickly." - **Client Program Manager**

Overview

Our client is a Public Employment Retirement System in the US. For the last 75 years, the client has been serving the state residents who served their communities, after their retirement.

The client had no test management tool and testing process. To serve their customers better, they wanted to have a modern test management process that can integrate with Jira and give them end-to-end test management with traceability and visibility.

Gartner Analysts suggested our client that QMetry is the best solution as they were looking for agile testing tool with support for Jira integration and QMetry fitted this criterion.

Benefits



Solution and Approach

Our client followed a 3-step approach before onboarding QMetry.

• **Step 1:** Based on Gartner's suggestion, they approached QMetry with their requirement. There was a quick requirement mapping analysis with QMetry.

• **Step 2:** Based on the requirement mapping, a quick POC was done to make sure that QMetry checked on all the requirements.

• **Step 3:** Finally, the client onboarded QMetry for the entire length of their program in 2019. Since then, QMetry Test Management is serving as an integral part of their agile movement.

The client is enjoying greater visibility, improved test coverage and advanced reports throughout their testing process using QMetry Test Management.



Exploratory testing

They are using chrome extension in Edge browser and able to discover the bugs that may have been missed.



Jira integration

With QMetry, they have stable Jira integration with 2-way real time sync of user stories and defects.



Reports

Teams now have visibility and transparency into the project status and quality at any given time.

Business Need

- A modern test management system
- Agile testing tool to support their digital transformation journey
- Integration with Jira
- Better traceability and visibility into testing



Start your free trial of QMetry Test Management today

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